

**Metropolitan Government of Nashville & Davidson County
invites applications for the position of**

**SYSTEM SERVICES MANAGER-
DISTRIBUTION AND COLLECTION OPERATIONS**





THE CITY

NASHVILLE IS A THRIVING, VIBRANT CITY IN AN ENORMOUS GROWTH PERIOD.

At around 700,000 residents and counting, Nashville is the 22nd largest city in America and the largest city in Tennessee. In recent years, Nashville has become a destination for large-scale corporate expansions and relocations such as Amazon and Oracle. The city is well positioned to maintain its status as a first class US city and ascend even further.

As the state's capital, Nashville is base for state government. It is also home to the Tennessee Titans, Nashville Soccer Club, and the Nashville Predators. Health care, technology, higher education, and music dominate the industry, with major employers such as Vanderbilt University & Medical Center, HCA Health, Bridgestone North America and Asurion Headquarters.

Those who call the Nashville region home know it is an influential and energetic center of creativity, a place of growth and business, and a place for leaders. We recognize the caliber of industry, intelligence and creativity that define our community. Residents enjoy great quality of life with over 180 public parks, an eclectic mix of neighborhoods, and endless entertainment options.

WHO WE ARE

Metro Water Services (MWS) is an integral part of the Nashville landscape. Providing core services of public water treatment and distribution, wastewater collection and reclamation, stormwater management and solid waste collection services, we are engaged 24 hours a day, each day of the year, for everyone who lives, works, or plays in Nashville.

A department of the Metropolitan Government, MWS is funded by water, sewer, and stormwater rates and fees. With an operating budget of \$162 million and a six year capital budget close to \$3 billion, MWS is one of the largest public utilities in the southeast.

Serving over 220,000 customers across the region, our 1,100 employees continue to make MWS a leading utility. With two water treatment plants, three water reclamation facilities, over 3,000 miles of water distribution, and 2,900 miles of sewer collection mains, MWS maintains the highest standards for water quality.

MWS is also responsible for the vital link between this vibrant city and the Cumberland River and its tributaries through stormwater management.

MWS' SYSTEM SERVICES DIVISION MANAGES DAILY OPERATIONS FOR THE WATER DISTRIBUTION AND SANITARY SEWER COLLECTION SYSTEMS.



THE POSITION

Located in the System Services Division of MWS, this position will be responsible for ensuring consistent and effective responses to both planned and emergency construction activities. The position will manage and supervise the Distribution and Collection Repair, First Investigation, and Restoration work groups, consisting of 70+ employees.

Typical Duties:

- Organizes, prioritizes and directs water and sewer construction operations for linear assets.
- Develops, monitors and maintains day-to-day operations for work groups.
- Ensures employees and activities adhere to all policies, procedures, standards, and specifications.
- Ensures work is performed in accordance with governing agencies, regulations, and best practices.
- Determines appropriate workloads, staff levels and schedules, providing ongoing support.
- Manages and plans for necessary equipment, tools, material and staff to accomplish work for all shifts.
- Fosters a collaborative team environment as a supervisor, providing coaching, mentoring and feedback.
- Serves as the primary liaison with other MWS Divisions.
- Provides technical and functional guidance to various internal and external stakeholders.
- Effectively uses associated software to plan, process, review and approve related work.
- Communicates and coordinates with other SSD work groups to ensure overall Division goals are met.
- Must be available for on-call rotations and after hours emergency response.



THE IDEAL CANDIDATE

- Demonstrated experience in construction activities related to potable water main and/or gravity main installation.
- Possesses strong written, verbal and interpersonal communication skills.
- Certifications in work zone traffic control, excavation safety and/or confined space entry.
- Collection systems or distribution license issued by the State of TN or similar license in another State.
- Knowledge of water main and sewer gravity design principles/practices.
- Demonstrated ability to establish priorities and execute work plans related to repair operations.
- Demonstrated ability to develop and foster a “customer first” culture.
- Proven understanding of managerial and administrative principles and practices.
- Proficient in use of word processing, spreadsheet, database and computerized maintenance management systems.



QUALIFICATIONS

- Bachelor's Degree from an accredited college or university in Engineering, Construction Management, or related field, and eight (8) years of construction management or water/sewer operations experience, including five (5) years in a supervisory capacity.
- Class D Driver's License

Note: Per Metro Ordinance NO. SO94-1078. All employees of the Metropolitan Government shall be residents of the State of Tennessee or become residents of the State within six (6) months of employment as a prerequisite to employment with the Metropolitan Government.

COMPENSATION AND BENEFITS

The salary range for this civil-service position is \$88,914.27 to \$133,371.40 annually, with placement within the range depending on qualifications, salary history and accomplishments.

The Metro Government has an excellent benefits package for this civil service position including:

- 10 vacation days per year (increasing after 5 years of service)
- 1 sick day per month
- 12 paid holidays per year
- Medical, Dental, Vision plans
- MetroMax 457 Deferred Compensation
- Eligibility for a Service Pension

And more!

Click here for [Metro Nashville Core Benefits](#)

APPLY TODAY!

Applicants must complete an online application at:

[Metro Nashville Jobs](#)

Resumes may be attached but will not be accepted in lieu of the online application Nashville Metro is an equal opportunity employer that values diversity at all levels. All individuals, regardless of personal characteristics, are encouraged to apply.

