Internal Controls

Justin Garcia

Contract Audit Review Specialist

Division of Local Government Audit

TENNESSEE COMPTROLLER OF THE TREASURY



1

Disclaimer

The opinions expressed during this presentation are my own. They do not necessarily represent the views of the Tennessee Comptroller of the Treasury, his representatives, or the Tennessee Division of Local Government Audit.

TENNESSEE COMPTROLLER OF THE TREASURY

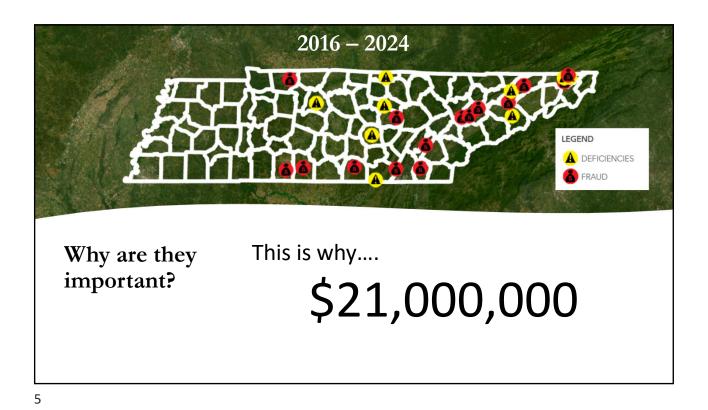




Why are they important?

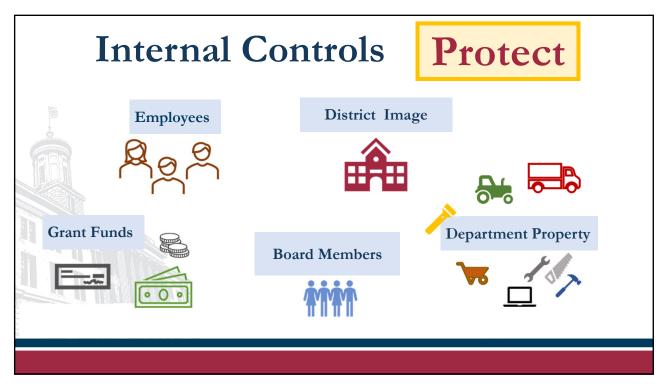
This is why....

25 Investigative Reports











Internal control is a process, affected by an entity's board of directors, management, and other personnel, designed to provide reasonable assurance regarding the achievement of objectives relating to operations, reporting, and compliance. Internal control is also integral to detecting fraud. An internal control system provides reasonable, though not absolute, assurance that an entity's objectives will be achieved.

The above definition is from Defining Tennessee Audit: A Glossary of Audit Terms. The glossary is issued by the Comptroller of the Treasury (Glossary (tn.gov)).



TENNESSEE COMPTROLLER OF THE TREASURY

In short, **internal controls** help ensure that your organization can achieve their objectives related to:

- Operations
- Reporting
- Compliance

TENNESSEE COMPTROLLER OF THE TREASURY



11

What are Internal Controls?

Five components of internal control –

- 1. Control Environment
- 2. Risk Assessment
- 3. Control Activities
- 4. Information and Communication
- 5. Monitoring





Five components of internal control –

1.Control Environment

- 2. Risk Assessment
- 3. Control Activities
- 4. Information and Communication
- 5. Monitoring

13

What are Internal Controls?

Five components of internal control –

1. Control Environment

2.Risk Assessment

- 3. Control Activities
- 4. Information and Communication
- 5. Monitoring

Five components of internal control –

- 1. Control Environment
- 2. Risk Assessment

3. Control Activities

- 4. Information and Communication
- 5. Monitoring

15

What are Internal Controls?

Five components of internal control –

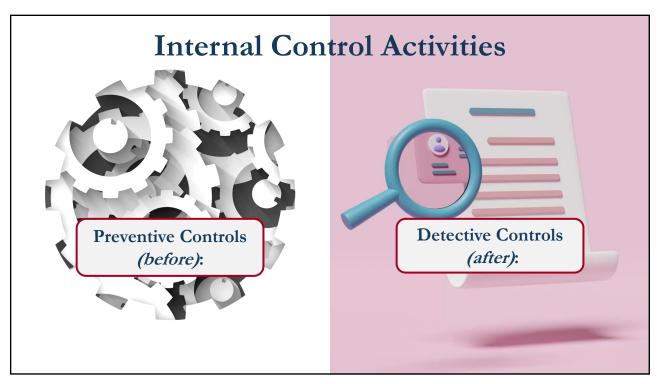
- 1. Control Environment
- 2. Risk Assessment
- 3. Control Activities
- 4. Information and Communication
- 5. Monitoring

Five components of internal control –

- 1. Control Environment
- 2. Risk Assessment
- 3. Control Activities
- 4. Information and Communication

5. Monitoring

17



Internal Control Activities

Preventive Controls *(before)*:

- **■** Purchase Orders
- Safeguarding Assets
- **■** Computer Passwords
- Computer and Service Backups

Detective Controls (after):

- Bank Reconciliations
- Physical Inventories
- Monitoring Expenditures against budget
- Internal/External Audit



TENNESSEE COMPTROLLER OF THE TREASURY

19







Why is this the #1 finding?

Anticipated Completion Date: At the current time, due to our size, we do not believe we can fully segregate these duties. We will continue to improve and strengthen our internal cotrols,

Response: Due to the size of the

tions, so it is necessary to

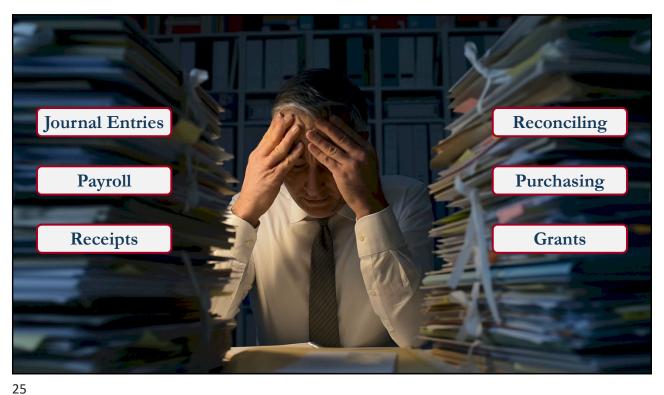
District, it is not economically feasible persol to hire additional staff at this time

ın additional employee to help segregate the duties. Management is aware of the situation and is making every effort to devise an arrangement to keep the duties as segregated as possible.

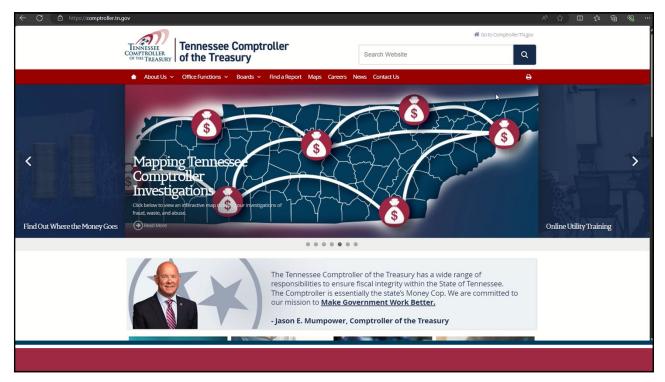
Anticipated Completion Date: Not applicable. There is only one employee working in the department so it is impossible to segregate duties unless more staff is hired. The cost to hire the staff necessary to segregate duties is beyond the benefits derived at this time.

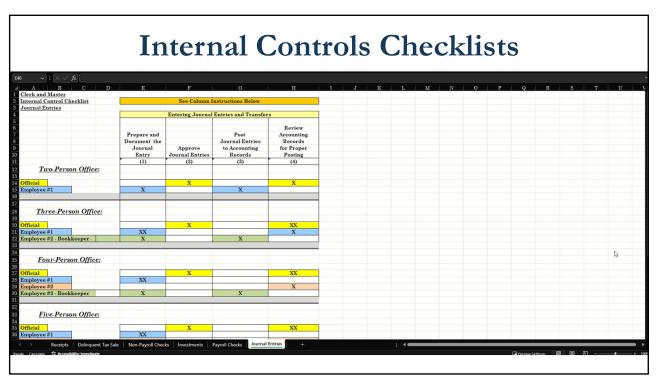
23

Segregation of Duties IENNESSEE COMPTROLLER TENNESSEE COMPTROLLER OF THE TREASURY OF THE TREASURY









					Example: Journal Entries
Clerk and Master		G G 1 T			Journal
Internal Control Checklist Journal Entries		See Column I	nstructions Below		•
Journal Entries		Entering Journal	Entries and Transfers		Entries
	Prepare and Document the		Post Journal Entries	Review Accounting Records	
	Journal Entry	Approve Journal Entries	to Accounting Records	for Proper Posting	
	(1)	(2)	(3)	(4)	
Two-Person Office:	(2)	(2)	(0)	(*)	
Official		X		X	
Employee #1	X		X	24	

Prepare and		nstructions Below Entries and Transfers	Review	Example: Journal Entries
	Entering Journal		Review	Iournal
	Directing souther		Review	Iournal
				lournal
looumont the		Post	Accounting	Journal
		Journal Entries	Records	-
Journal	Approve	to Accounting	for Proper	Hintries
(1)	(2)	(3)	(4)	
	X		X	Ī
X		X		
	X		XX	
XX			X	
X		X		
	XX	(1) (2) X X X X X X	(1) (2) (3) X X X X X	(1) (2) (3) (4) X X X X X X X X X X X X X X X X X X X

Internal Control Checklist		See Column I	nstructions Below		
Journal Entries		See Column 1	nstructions below		
Journal Entries		Enterine Incomel	Entries and Transfers		
		Entering Journal	Entries and Transfers		H'wampla.
				Review	L'Xailible.
	Prepare and		Post	Accounting	I
	Document the		Journal Entries	Records	-
	Journal	Approve	to Accounting	for Proper	lournal
	Entry	Journal Entries	Records	Posting	Juurnar
	(1)	(2)	(3)	(4)	J
T D OCC	(1)	(2)	(3)	(4)	•
Two-Person Office:					Example: Journal Entries
Official		X		X	
Employee #1	X		X		
Three-Person Office:					
Official	- 3	X		XX	
Employee #1	XX			X	
Employee #2 - Bookkeeper	X		X		
Four-Person Office:					
Official		X		XX	
Employee #1	XX				
Employee #2				X	
Employee #3 - Bookkeeper	X		X		
	7/61				

Internal Control Checklist		See Column I	nstructions Below		
Journal Entries					
		Entering Journal	Entries and Transfers		T
				Review	Example:
	Prepare and		Post	Accounting	1
	Document the		Journal Entries	Records	T 1
	Journal	Approve	to Accounting	for Proper	iournai
	Entry	Journal Entries	Records	Posting	Journal
	(1)	(2)	(3)	(4)	_
Two-Person Office:					Journal Entries
Official		X		X	
Employee #1	X		X		
Official Employee #1 Employee #2 - Bookkeeper	XX	X	X	XX X	
Four-Person Office:					
		X		XX	
Official					
Employee #1	XX				
	XX		X	X	

County Clerk							
nternal Control Checklist							
ssuing Non-Payroll Checks and Re	conciling Bank Sta	tements					Transfer las
			C C - l	n Instructions Belov	-		Example:
			See Colum	n instructions belov	v		Limitipie
		Issuing Chec	eks	Mon	thly Bank Reconci	liation	Example: Issuing Checks
				Receive,	·	Review Bank	Lagrates
	Non-Payroll	Signature		Open, and		Reconciliation	ISSIIIII
	Checks	Authority		Review		and Trace	20001115
		Verify Amt.	Post Checks	Bank		Reconciling	
		Sign and	to	Statements	Perform	Items and	C_{1}
	Write	Mail	Accounting	and Cancelled	Bank	Balance to	Unecks
	Checks	Checks	Records	Checks	Reconciliation	Acct. Records	CIICCIIO
	(1)	(2)	(3)	(4)	(5)	(6)	
Two-Person Office:							
Official		XX		X		X	
imployee #1	X	X	X		X		
Official Employee #1		XX X		XX		XX X	
Employee #2 - Bookkeeper	X		X		X		
Four-Person Office:							
Official Off		XX		XX		XX	
Employee #1				X		X	
Employee #2		X					
Employee #3 - Bookkeeper	X		X		X		

Issuing Non-Payroll Checks and Reconc		tements					
	Dank Sta	tements					Hyample
			See Colum	n Instructions Belov	v		L'Aaimpic.
		Issuing Chec	ks	Mon	thly Bank Reconci	liation	Example: Issuing Checks
		Issuing chee	10	Receive,	uny Bunk Reconci	Review Bank	Lagrada
	Non-Payroll	Signature		Open, and		Reconciliation	ISSUITIG
	Checks	Authority		Review		and Trace	20001115
		Verify Amt.	Post Checks	Bank		Reconciling	
	XX14 -	Sign and Mail	to	Statements and Cancelled	Perform Bank	Items and Balance to	Chaolza
	Write Checks	Mail Checks	Accounting Records	and Cancelled Checks	Bank Reconciliation	Acct. Records	CHECKS
	(1)	(2)	(3)	(4)	(5)	(6)	01100110
Two-Person Office:	(1)	(2)	(0)	(2)	(0)	(0)	
Title T troom office.							
Official		XX		X		X	
Employee #1	X	X	X		X		
Official Employee #1 Employee #2 - Bookkeeper	X	XX X	X	XX X	X	XX X	
Four-Person Office:							
Official		****		***			
Employee #1		XX		XX		XX X	
Employee #1		X		Α		Λ	
Employee #3 - Bookkeeper	X		X		X		

Checks Received i	n the Mail												
	n the Mail												
Open Mail,						Dai	ly Receipting a						
							Verify that Mail-in,	Count	Deposit Intact		Verify Deposit	Examine	Determine
Stamp Checks				Stamp All		Post	and	Check	Verify Cash		Slip with	Audit Log	that the
for Deposit	Issue	Maintain	99	Checks for	Issue	Receipts	Manual	Out to	Check Out	Carry	Check-out	and	Trial
Only, and	Receipts	Separate	444	Deposit Only	Manual	to	Receipts	Certain	and Make	Deposit	Sheets	Explain	Balance
			Issue										is in Balance
													Balance (14)
(1)	(=)	(0)	(4)	(9)	(0)	(1)	(0)	(9)	(10)	(11)	(12)	(10)	(14)
	X	X	X	X	X	X		X		X	X	X	X
X		X	X	X		XX	X	X	X				
	v	v	v	v	v	v		v		v		v	XX
							1			Α		Α	AA
X						XX	X		X		X	X	X
		-											
	x	x	X	x	x	x		x		XX		XX	XX
	XX	X	XX	XX	XX	X		XX		X			
		X	XX	XX	XX			XX					
X						XX	X		X		XX	X	X
	Only, and Make a List of Checks (1) X	Only, and Receipts Andrew List of Checks (1) (2) X X X X X X X X X X X X X	Only, and Receipts Separate	Only, and Receipts Separate Separate Label Sample Separate Se	Only, and Receipts Separate Separate Land Separate Land Separate Land Separate Land Land	Only, and Receipts Annual	Colly, and Receipts Separate Separat	Only, and Receipts Annual Superate Checks Che	Colly, and Make at List For Malla College Certain Superate Superate Certain Superate Superate Superate Superate Certain Superate Supera	Only, and Receipts Make al List for Malic Cash Issue Issue Issue Checks Checks Checks Cash Cash	Only, and Receipts And and laist for Malician Cash Issue Deposit Only Manual Separate Checks Checks Checks Checks Checks Cash Cash	Only, and Receipts And Make Latis for Mailh Cash Checks Checks Checks Checks Checks Checks Checks Cash Checks Checks Cash Checks Cash C	Colly, and Receipts Amount of Checks Che

1	e: Recei	Pto
County Clerk		
Internal Control Checklist		
Receipts		
	Checks Received i	n the Mail
	Open Mail,	
	Stamp Checks	
	for Deposit	Issue
	Only, and	Receipts
	Make a List	for Mail-in
	of Checks	Checks
	(1)	(2)
Two-Person Office:		
Official		X
Employee #1	X	Λ
Employee #1	Λ	
Three-Person Office:		
Official Official		X
Employee #1		X
Employee #2 - Bookkeeper	X	
Four-Person Office:		
Official Official		X
Employee #1		XX
Employee #2	XX	
Employee #3 - Bookkeeper	X	

County Clerk				
Internal Control Checklist Receipts				See Col
Receipts				
			a	
	Maintain	strak	Stamp All Checks for	Issue
	Separate	strateste	Deposit Only	Manual
	Cash	Issue	when	Receipts
	Drawers	Receipts	Received	if Utilized
	(3)	(4)	(5)	(6)
Two-Person Office:				
Official	X	X	X	X
Employee #1	X	X	X	
Three-Person Office:				
0.00 1.1		**		
Official Employee #1	X	X	X	X X
Employee #2 - Bookkeeper	A	Λ	Α	A
• •		1		
Four-Person Office:				
Official Employee #1	X	X	X	X XX
Employee #1 Employee #2	X	XX	XX	XX
Employee #3 - Bookkeeper	A	АА	AA	AA
		1		

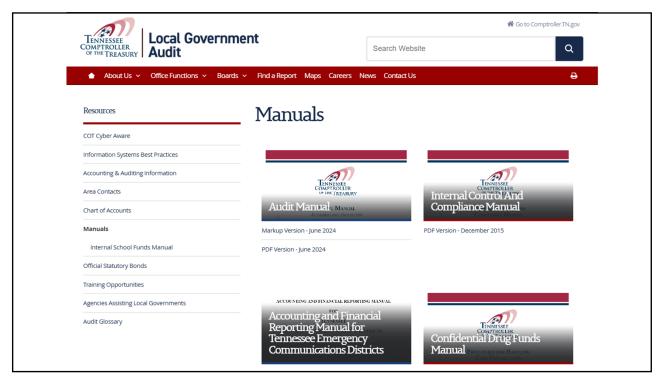
County Clerk Internal Control Checklist	nn Instructio	D 1		
Receipts	nn Instructio	ns Below		
Receipts	Dai	ly Receipting a	nd Denositing	
	Dai	Verify that	Count	Deposit
		Mail-in,	Cash	Intact
	Post	and	Check	Verify Cash
	Receipts	Manual	Out to	Check Out
	to	Receipts	Certain	and Make
	Accounting	were	Amount of	Up Daily
	Records	Recorded	Cash	Deposit
	(7)	(8)	(9)	(10)
Two-Person Office:				
Official	X		X	
Employee #1	XX	X	X	X
Three-Person Office:				
Official	X		X	
Employee #1	X		X	
Employee #2 - Bookkeeper	XX	X		X
Four-Person Office:				
Official Off	X		X	
Employee #1	X		XX	
Employee #2	X		XX	XX
Employee #3 - Bookkeeper	XX	X		X

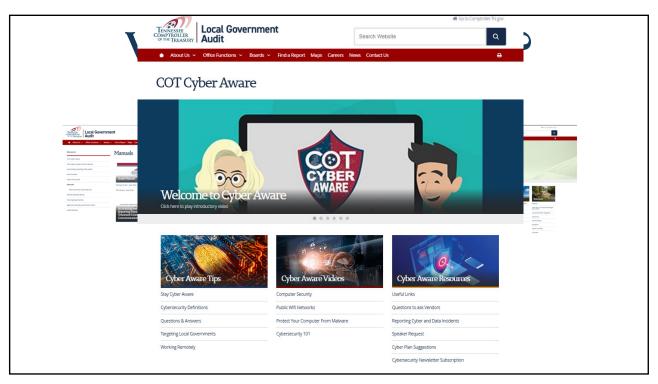
County Clerk Internal Control Checklist				
Receipts				
		Verify		
		Deposit	Examine	Determine
	Carry	Slip with Check-out	Audit Log and	that the Trial
	Deposit	Sheets	Explain	Balance
	to	and Amt.	Each	is in
	Bank	Recorded	Entry	Balance
Two-Person Office:	(11)	(12)	(13)	(14)
1 wo-Ferson Office:				
Official Official	X	X	X	X
Employee #1	_			
Three-Person Office:				
Official	X		X	XX
Employee #1 Employee #2 - Bookkeeper		X	X	X
Employee #2 - Bookkeeper		Δ	Α	Δ
Four-Person Office:				
Official	XX		XX	XX
Employee #1	X		AA	AA
Employee #2		X		
Employee #3 - Bookkeeper		XX	X	X

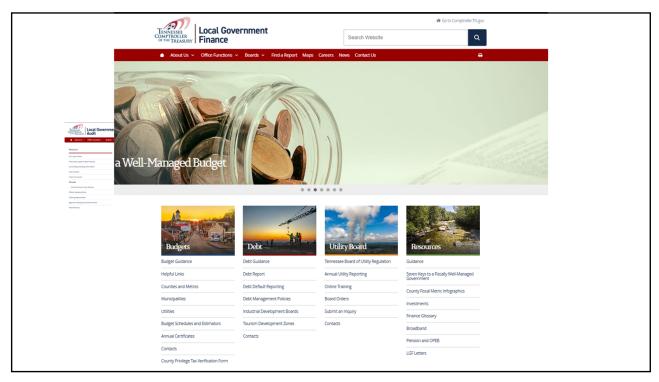
Internal Control Checklist						See Col	umn Instructio	ns Below						
Receipts														
	Checks Received	in the Mail		Т			Dai	ly Receipting a Verify that	Count	Deposit		Verify		
	Open Mail,							Mail-in,	Cash	Intact		Deposit	Examine	Determine
	Stamp Checks				Stamp All		Post	and	Check	Verify Cash		Slip with	Audit Log	that the
	for Deposit	Issue	Maintain	**	Checks for	Issue	Receipts	Manual	Out to	Check Out	Carry	Check-out	and	Trial
	Only, and	Receipts	Separate	***	Deposit Only	Manual	to	Receipts	Certain	and Make	Deposit	Sheets	Explain	Balance
	Make a List of Checks	for Mail-in Checks	Cash Drawers	Issue Receipts	when Received	Receipts if Utilized	Accounting Records	were Recorded	Amount of Cash	Up Daily Deposit	to Bank	and Amt. Recorded	Each Entry	is in Balance
	of Checks	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
Two-Person Office:	(1)	(=)	(0)	(1)	(0)	(0)	(1)	(6)	(0)	(10)	(11)	(12)	(10)	(11)
Official		X	X	X	X	X	X		X		X	x	X	X
Employee #1	X		X	X	X		XX	X	X	X				
Employee #1 Employee #2 - Bookkeeper Four-Person Office:	Х	X	X	X	X	X	X XX	X	X	X		X	Х	Х
Official		X	X	X	X	X	X		X		XX		XX	XX
Employee #1		XX	X	XX	XX	XX	X		XX		X		AA	
Employee #2	XX		X	XX	XX	XX	X		XX	XX		X		
Employee #3 - Bookkeeper	X						XX	X		X		XX	X	X













Contact Information

Justin Garcia

Contract Audit Review Specialist
Division of Local Government Audit
615-401-7810
Justin.Garcia@cot.tn.gov

General Contact Information Local Government Audit 615-615-7841 LGA.web@cot.tn.gov

TENNESSEE COMPTROLLER OF THE TREASURY

